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# Guidelines for a safe travel to the Azores



GOVERNO  
DOS AÇORES





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# Good Practices for a Safe Stay



Use of a mask in **MANDATORY** areas of common use



Maintain the advisable physical distance of 2 meters



Handwashing with soap and water or alcohol-based disinfectant



Follow respiratory etiquette rules



## Program *Clean & Safe Açores*

☼ The Government of the Azores implemented, in articulation with the tourism sector stakeholders, the *Clean & Safe Açores* program to guarantee the necessary security in the scope of measures to combat the spread of the **SARS-CoV-2** virus ([clean-safe.azores.gov.pt](https://clean-safe.azores.gov.pt))

☼ All entities that joined the program use the seal *Clean & Safe Açores*



Helpline for clarifying doubts

**[esclarecimentocovid19@azores.gov.pt](mailto:esclarecimentocovid19@azores.gov.pt)**

**(+351) 800 29 29 29**

# Before the trip



Travelers should choose one of the following options:

**1.** In the **72 hours** before your departure, complete the online “Evaluation Questionnaire” of Risk and Early Detection - Azores in Security “available here

**2.** Upon arrival in the Azores, complete the following declarations:

“Declaration on arrival in the Azores” and “Declaration for inter-island travel” available here



To visit the Azores, the **SARS-CoV-2** screening test is **MANDATORY**, within **72 hours** preceding the flight from the airport of origin, carried out using the RT-PCR methodology, with **NEGATIVE** result, making explicit reference to the identification of the person tested, the laboratory, the date of the test and the signature of the person responsible for its performance, which must be presented prior to boarding, in digital or paper support, without which boarding will be refused.



Travelers originating in Mainland Portugal and the Autonomous Region of Madeira can perform these screening tests for **FREE** in laboratories agreed by the Government of the Azores, whose list is available here or on the **destinationseguro.azores.gov.pt** website.



It is also advisable to consult the recommendations of the airline on which you will be traveling



# Arrival to the Azores



- ☁ Present on arrival the assigned code, when pre-filling online, the “Risk Assessment Questionnaire and Early Detection - Azores in Security”
- ☁ If you have not previously completed the questionnaire, you will have to complete and deliver, on paper, the forms, and available here.
- ☁ Present proof, in digital or paper format, the **NEGATIVE** result of the **SARS-CoV-2** screening test, performed according to the RT-PCR methodology

## Note:

All travelers arriving in the Azores, and staying **7** or more days in the archipelago, will have to perform a second **SARS-CoV-2** screening test on the **6th day** and **12th day** (if they stay 13 or more days in the archipelago), from the date of the first test.



After  
Arrival





# CLEAN & SAFE AÇORES PROGRAM



Upon arrival in the Azores, you will find our companies that have adhered to the *Clean & Safe Açores* seal and the commitment that:

- ⦿ Their establishments are clean and disinfected
- ⦿ Transport vehicles are cleaned and disinfected between passengers
- ⦿ In facilities and transport of collective use, everyone wears a mask
- ⦿ Implement measures to avoid crowds of people and ensure the physical distancing of 2 meters
- ⦿ Ensure the limitation of capacity in terms of spaces and means of transport to 2/3
- ⦿ Provide alcohol-based disinfectant on frequent transit areas and public spaces
- ⦿ Provide automatic and “contactless” means of payment
- ⦿ Have contingency plans to prevent transmission, and know how to deal with illness
- ⦿ Employees are trained on COVID-19



# In case of Symptoms



- ☼ If symptoms develop (fever, cough, difficulty in breathing) the traveler should be advised to contact the Azores Health Line (+351 808 24 60 24) and follow the instructions of the health professionals
- ☼ All islands in the Azores have well-prepared and qualified health units and services to provide all necessary support







This information was compiled according to the official information  
available at [destinoseguro.azores.gov.pt](https://destinoseguro.azores.gov.pt)



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